IMPORTANT NOTE: You must register for a free Online Inspection Services account to be able to submit applications and make payments online.

To register, visit https://inspections.grcity.us/citizenaccess and click on "Register for an Account" in the upper-right corner of the screen. Registration only takes a minute and will allow you to access the full range of services available through the City's Online Inspection Services portal. If at any time you have questions regarding the application, please call 616-456-3462.

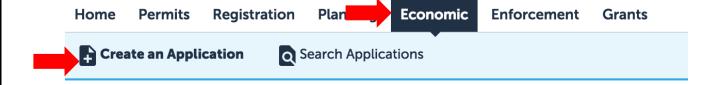
BEFORE YOU BEGIN: It may be helpful to complete the following documents in advance. You will need to attach them at the end of the online application.

- Completed <u>Treasury Application</u>
- Legal Description
- <u>Memorandum of Understanding</u> will be provided to you for signature after you submit the application (link is a template for your preliminary review)
- Equal Employment Opportunity Form (not required if form has previously been submitted)
- New Equipment List
- Site Plan

Please note that each page has a two hour time limit for completion. If an application is left unattended for more than two hours, the entire application will be lost and will require recreation. At any time, you may click the orange "Save and Resume Later" at the bottom left of the page and your application will be saved. You may login at anytime to continue.

Economic Development Office PA 328 Online Application Instructions

- 1) Navigate to: https://inspections.grcity.us/citizenaccess/ in a web browser.
- 2) If you already have an account, Login to your account.
- 3) If you do not have an account, you must create an account, and then Login with your new username and password.
- 4) Click on the **Economic** tab at the top, and then **Create an Application** just below.



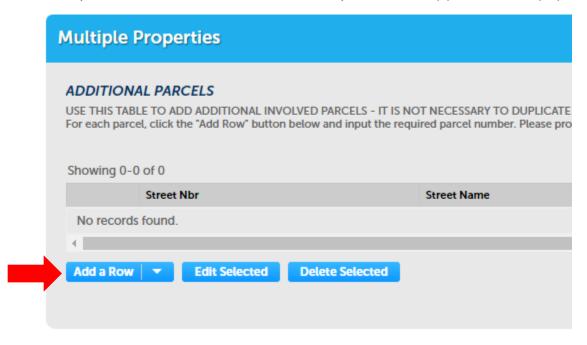
- 5) Read the Disclaimer of Warranty and Limitation of Liability. If you accept the terms, click the checkbox and then click **Continue Application**
- 6) Click **Economic Development Applications** to expand the list of available options.

7) Select New Personal Property Exemption and then click Continue Application

▼ ECONOMIC DEVELOPMENT APPLICATIONS ○ Brownfield Redevelopment ○ Environmental Site Assessment Grant ○ Industrial Facilities Tax Exemption ○ Local Site Remediation Revolving Fund ○ Neighborhood Enterprise Zone ○ New Personal Property Exemption ○ Obsolete Property Rehabilitation Tax Exemption ○ Temporary Use of City Owned Property ○ Urban Garden Permit

Continue Application »

- 8) Complete the address fields with as much information as possible, and click **Search.** Accela will identify the parcel and owner information. Verify this information is correct.
 - a. If the project will take place on multiple parcels, click **Add a Row** under the "Multiple Properties" section and enter the additional parcel number(s) and address(es).

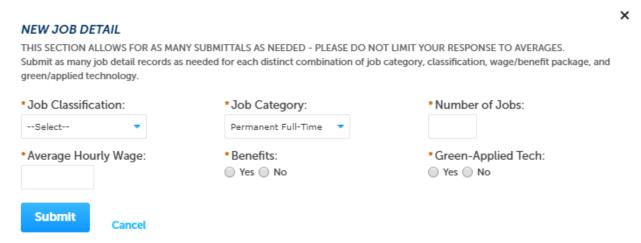


9) Click **Continue Application** at the bottom right of the page.

Continue Application »



- 10) Complete the Applicant Information section with the following:
 - Applicant's legal interest select from dropdown menu
 - Employer ID Provide the EIN for the company that will pay the IFT Taxes
 - Individuals and Non-person owners
- 11) Provide the Applicant, Agent, and Taxpayer contact information. To auto-fill this information click **Select from Account**. Click **Continue**
 - a. If you need to add a new applicant and/or agent click Add New
 - b. Click Edit to correct any information
- 12) Click Continue Application
- 13) Complete the Project Information section. Click Continue Application
- 14) When the New Job Detail dialog box appears, fill in the required information, and then click **Submit**
 - a. If you need to add more job classifications, click Add a Row



- 15) Once all New Job Details are listed, click **Continue Application**
- 16) In the Attachments section, read through the list of documents and then click the checkbox for each item you will be attaching. Ensure you have all the required documents because you will need to upload them at the bottom of this page.
- 17) Read the statements in the Signature section, and initial after each statement. Then type your name in the last signature field.
- 18) To upload attachments, click Add and then browse for the files you wish to upload. Select the document type from the dropdown list. Once you have added all the documents, click Save. Then click Continue Application



19) Review the application, make any necessary revisions. Once you are satisfied with the application, click **Continue Application** to submit the application.

After your application has been submitted online, you will receive an email confirming submission. If you do not receive an email, call 616-456-3462 to confirm receipt of your application.

You can monitor the status of your application(s) by clicking on the **Permits** tab. Your application(s) will be displayed under **Records**. You can upload revised plans and other documents in the **Attachments** section of the record throughout the life cycle of the permit.

